Multimedia Messaging Service for BlackBerry™

User Guide

NEXTEL.Done.
Multimedia Messaging Service (MMS) is different from other messaging services because it lets you both send and receive multimedia messages that include picture files, Vcard, VCalendar, and more! You can send and receive these messages from your phone, through any email account, and from nextel.com.

Your phone’s MMS address is your PTN@messaging.nextel.com. Your PTN is your Nextel 10-digit Personal Telephone Number.

Using MMS, you can send and receive messages that contain .jpeg, .gif, wbmp, .png, .smil, single-channel .midi, vcf (vCard) or .vcs (vCalendar) content.

You can add one or more images that are not copyright protected to an MMS message, but the message cannot exceed 100 KB.

Contents

Using Multimedia Messaging ................................................................................................................................1
  Opening Multimedia Messages ........................................................................................................................1
  Sending an Multimedia Message .........................................................................................................................1
  From the Browser or Pictures List .......................................................................................................................1
  Attaching a Picture to an MMS Message ..............................................................................................................2
  Attaching an Address to an MMS Message ..........................................................................................................2
  Attaching an Appointment to a Message ..............................................................................................................3
  Receiving and Viewing an MMS Message ............................................................................................................3
  Replying to an MMS Message ...........................................................................................................................3
  Forwarding an MMS Message .............................................................................................................................3

Multimedia Messaging Options ........................................................................................................................4
  Setting Multimedia Reception ............................................................................................................................4
  Setting Automatic Retrieval of Messages ...........................................................................................................4
  Allow Delivery Confirmation ...............................................................................................................................4
  Allow Read Confirmation ................................................................................................................................4
  Request Confirm Delivery ...............................................................................................................................5
  Request Confirm Read ......................................................................................................................................5
  Reject Anonymous Messages ...........................................................................................................................6
  Reject Advertisements ....................................................................................................................................6

Multimedia Messages – Frequently Asked Questions .........................................................................................7
  Can I send and receive MMS messages? ...............................................................................................................7
  Can I specify when my device should receive MMS messages? .......................................................................7
  Can I filter unwanted MMS messages? ...............................................................................................................7
  Can I configure notification for all MMS messages? ...........................................................................................7
  Can I pause, resume, or restart an MMS (.smil) presentation? ..........................................................................7
  Can I view the size of my MMS messages before I send them? .......................................................................7

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Using Multimedia Messaging

Opening Multimedia Messages

When you receive an MMS message, a closed gold MMS message symbol with a blue triangle appears in the messages list.

After you open the MMS message, an opened blue MMS message with a blue triangle appears in the messages list.

If MMS content does not appear when you open the message, click the trackwheel. Click Retrieve.

Sending a Multimedia Message

You can create and send a message from the Messages, Browser, Address Book, Call Log, Pictures, or Calendar lists.

1 From the Messages list, click the trackwheel.
2 Click Compose MMS.
3 Click <contact name> or [Use Once] to type in a phone number or email address.
4 Click MMS <contact name>.
5 Choose the appropriate phone number or email address.
6 Type a message.
7 Click the trackwheel.
8 Click Attach Address, Attach Appointment, Attach Picture, or Attach Audio.
9 Click a contact, appointment, image, or audio file.

Note: If you attach an address, you will be asked to continue after you have chosen a contact. Vcard and vCalendar attachments can be sent to another 7100i only.

10 Click the trackwheel and click Send.

From the Browser or Pictures List

1 Click a web page or an image and click Open.
2 Click Send As MMS.
3 Click <contact name> or [Use Once] to type in a phone number or email address.
4 Click MMS <contact name>.
5 Choose a phone number or email address for the contact.
6 Type a the subject and message.
7 Click the trackwheel and click Send.
Attaching a Picture to a Multimedia Message

1. From an MMS Message Subject Line or Message Body, click the trackwheel.
2. Click Attach Picture. You can attach multiple pictures just by re-clicking Attach Picture.
3. Using the trackwheel, click on the picture you wish to attach.
4. Click the trackwheel. The picture is inserted in the message body.
5. Click the trackwheel and click Send.

Note: Some pictures may be copyright protected and you will not have the option to attach them to an MMS message.

From the Pictures List

1. Click the picture you want to send and click the trackwheel.
2. Click Send As MMS.
3. Click the appropriate contact from the contact list and click the trackwheel.
4. Click on the phone number or email address.
5. Type a subject for the message.
6. Type your message.
7. Click the trackwheel and click Send.

Note: Some pictures may be copyright protected and you will not have the option to attach them to an MMS message.

Attaching an Address to a Multimedia Message

From the subject line or text body of an MMS Message:

1. Click the trackwheel.
2. Click Attach Address (vCard). You can attach multiple addresses by clicking Continue and Attach Address.
3. Using the trackwheel, click on the contact(s) you wish to attach.
4. Click the trackwheel.
5. Click Continue.
6. Click the trackwheel
7. Click Send.

Note: Vcard attachments are supported from to 7100i to 7100i only. Vcard attachments are not supported to or from Nextel phones.
Attaching an Appointment to a Multimedia Message

From the subject line or text body of an MMS Message:
1. Click the trackwheel.
2. Click **Attach Appointment** (vCalendar). You can attach multiple appointments by clicking **Continue** and **Attach Appointment**.
3. Using the trackwheel, click on the appointment you wish to add.
4. Click the trackwheel.
5. Click **Attach Appointment**.
6. Click the trackwheel.
7. Click **Send**.

**Note:** vCalendar attachments are supported from to 7100i to 7100i only. Vcard attachments are not supported to or from Nextel phones. You can only send non-recurring appointments in MMS messages. If you attach a meeting, the attendees are removed.

Receiving and Viewing a Multimedia Message

1. From the **Messages** list, click the unopened MMS message.
2. Click Open and both text and pictures will be displayed.

**Note:** If unsupported image (picture) types are contained within the message, you will not be able to view the picture. You will receive a marker indicating that a picture is attached. The message can be forwarded to a client that supports the image type for viewing.

Replying to a Multimedia Message

1. While viewing the message, click the trackwheel.
2. Click **Reply**, or **Reply To All**.
3. Type message and/or click the trackwheel and **Add Attachments**.
4. Click the trackwheel.
5. Click **Send**.

**Note:** When replying to a message, the original message is not included in the reply.

Forwarding a Multimedia Message

1. While viewing the message, click the trackwheel.
2. Click **Forward**.
3. Click <contact name> or [Use Once] to type in a phone number or email address.
4. Click **MMS <contact name>**.
Multimedia Messaging Service for BlackBerry™ User Guide

5 Click on the appropriate phone number or email address.
6 Click the trackwheel.
7 Click Send.

Note: You cannot edit the content of the message you are forwarding. You cannot forward a message that is protected.

Multimedia Messaging Options

Setting Multimedia Reception

1 From the Options list, click the trackwheel.
2 Click MMS.
3 Click the Multimedia Reception status (default is Always) and click the trackwheel.
4 Click Change Option.
5 Click Always or Never.
6 Click the trackwheel.
7 Click Save.

Note: Always means that you always want to receive MMS message as long as you are in coverage. Never means that you do not want to receive MMS messages, regardless of coverage.

Setting Automatic Retrieval of Messages

1 From the Options list, click the trackwheel.
2 Click MMS.
3 Click the Automatic Retrieval status (default is Always) and click the trackwheel.
4 Click Change Option.
5 Click Always or Never.
6 Click the trackwheel.
7 Click Save.

Note: Always means that you always want to automatically receive MMS message as long as you are in coverage. Never means that message will not be retrieved automatically. You need to select the MMS notification from the message to retrieve it.

Allow Delivery Confirmation

To send out a delivery confirmation to another 7100i device that has sent an MMS message, and has requested a delivery confirmation, do the following:
1. From the Options list , click the trackwheel.
2. Click MMS.
3. Highlight and click the Allow Delivery Confirmation checkbox.
4. Click Change Option to enable or disable Allow Delivery Confirmation.
5. Click the trackwheel.
6. Click Save.

**Note:** The receiving 7100i must enable Allow Delivery Confirmation. Delivery Confirmation is supported only from 7100i to 7100i.

### Allow Read Confirmation

To send out a delivery confirmation to another 7100i device that has sent an MMS message, and has requested a read confirmation, do the following:

1. From the Options list , click the trackwheel.
2. Click MMS.
3. Highlight and click the Allow Read Confirmation checkbox.
4. Click Change Option to enable or disable Allow Read Confirmation.
5. Click the trackwheel.
6. Click Save.

**Note:** The receiving 7100i must enable the Allow Read Confirmation. Allow Read Confirmation is supported only from 7100i to 7100i.

### Request Confirm Delivery

To receive a confirmation that an MMS message sent to another 7100i device has been delivered, do the following:

1. From the Options list , click the trackwheel.
2. Click MMS.
3. Highlight and click the Confirm Delivery checkbox.
4. Click Change Option to enable or disable Confirm Delivery.
5. Click the trackwheel.
6. Click Save.

**Note:** The sending 7100i must enable Confirm Delivery. Confirm Delivery is supported only from 7100i to 7100i.
Request Confirm Read

To receive a confirmation that an MMS message sent to another 7100i device has been read, do the following:

1. From the Options list, click the trackwheel.
2. Click MMS.
3. Highlight and click the Confirm Read checkbox.
4. Click Change Option to enable or disable Confirm Read.
5. Click the trackwheel.
6. Click Save.

Note: The sending 7100i must enable Confirm Read. Confirm Read is supported only from 7100i to 7100i.

Reject Anonymous Messages

To reject any inbound message that does not contain an email address or phone number for the sender, do the following:

1. From the Options list, click the trackwheel.
2. Click MMS.
3. Highlight and click Reject Anonymous Messages checkbox.
4. Click Change Option to enable or disable Reject Anonymous Messages.
5. Click the trackwheel.
6. Click Save.

Reject Advertisements

To automatically reject advertisements, do the following:

1. From the Options list, click the trackwheel.
2. Click MMS.
3. Highlight and click Reject Advertisements checkbox.
4. Click Change Option to enable or disable Reject Advertisements.
5. Click the trackwheel.
6. Click Save.

Note: You can use the Multimedia Messaging System (located MyNextel>My Online Tools) online tool on Nextel.com to set Spam and Message blocking filters for your handheld.
Multimedia Messages – Frequently Asked Questions

Can I send and receive Multimedia messages?
If your Nextel plan includes MMS messages and your BlackBerry device is provisioned for the service.

Can I specify when my device should receive Multimedia Messages?
Yes, in the device options, click MMS. Set Multimedia Reception to Always to receive MMS messages, or to Never so that you do not receive MMS messages.
To set the delivery notification for MMS messages, set the Automatic Retrieval field to Always or Never.

Can I filter unwanted Multimedia Messages?
Yes. In the device options, click MMS. In the Message Filtering section, select the Reject Anonymous Messages check box or the Reject Advertisements check box.
You can also use the Multimedia Messaging System (located MyNextel>My Online Tools) online tool on Nextel.com to set Spam and Message blocking filters for your handheld.

Can I configure notification for all Multimedia Messages?
Yes. Use the MMS notification (Profiles>Return key >MMS) profile to set MMS message notification options.
You can also set delivery reports, which notify you and a sender when an MMS message has been received or read. To set delivery reports in the device options click MMS. In the Notifications section, set the notification options.
To set whether delivery reports are sent when a sender requests them, set the Allow Delivery Confirmation and Allow Read Confirmation options.
To set whether you request delivery reports when you send MMS messages, set the Confirm Delivery and Confirm Read options.

Can I pause, resume, or restart a Multimedia (.smil) presentation?
Yes. In an open message, click the trackwheel. Highlight a picture and click the trackwheel. Click Pause, Resume, or Restart.

Can I view the size of my Multimedia Messages before I send them?
Yes. In the open message, click the trackwheel. Click Options. The Estimated Size will be displayed in the Current Message Options.